

Community Health Worker

(Social Service Specialist II)

SEC2 Classification: Social Service Specialist II

Position Overview: This position will be referred to as a **Community Health Worker**. This position will work collaboratively with each community to engage individuals to reduce health inequities in diverse and underserved communities through increased access to high-quality, cost-effective, and integrated health care and social systems of care.

Job Classification Description: Second-level professional position accountable for coordinating and implementing the delivery of assigned services (e.g., adoption, foster care, parent training, substitute care, family-centered services, permanency planning, family and individual or group therapy, protective and/or in-home services, biopsychosocial assessments, treatment plans, documents patient progress, participate in interdisciplinary treatment plan, refer to community resources and discharge planning) that require specialized knowledge, for the client to ensure proper care and support. At this level, employees must possess the ability to assess physical and emotional risk to the client throughout the duration of the case or in response to a reportable condition (which may include conducting home visits) to observe and interview the family and/or client; obtain information through interviews of others involved with the family and client (e.g., extended family members, school officials, doctors, churches, therapists, etc.) to determine needs, ensure stability, and safety of the client, respond to emergencies, initiate emergency court action, and/or issue a finding that either supports or finds unsupported claims of abuse, neglect, and/or exploitation.

Hiring for the following counties: Lawrence, Walthall, Lincoln, Amite, Wilkinson, Jefferson, Franklin

Required Education and Related Experience: Typically requires a Bachelor's Degree and 1-3 years of experience. Appointing authority may require social worker's license.

Required Skills:

- Skilled at empathizing with the needs of the typical public health patient.
- Must possess tact and the ability to communicate effectively, both orally and in writing, with co-workers and general public.
- Able to follow written and oral instructions.
- Ability to collect and assemble information in a clear and concise manner.
- Must be flexible, dependable, and willing to be cross-trained as needed.

- Ability to maintain strict patient confidentiality.
- Must have current driver's license or ability to obtain transportation.
- Travel is required

Job Duties/Responsibilities:

- Coordinate and support activities that promote overall health in the target communities of assigned counties/region.
- Plan, implement, and monitor activities in accordance with performance objectives as established by the Office of Community Health Worker (OCHW).
- Assist in identifying, establishing, and facilitating partnerships, programs, and events that broaden the reach of OCHW.
- Identify and link Mississippi residents to Covid-19 testing and vaccine sites; monitor and provide technical assistance to implement provider referrals.
- Assist in performing contact tracing as well as monitors and provides technical assistance to conduct Covid-19 screening and referral to self-management program and health care provider.
- Identifies and establishes new congregational health ministries as well as monitors and provides technical assistance to churches to conduct hypertension screening and referral to self-management program and health care provider.
- Conducts disease self-management education as well as facilitate linkage to social support services.
- Ensure OCHW initiatives and events are completed within a timely manner and to a high-quality level through effective monitoring and management of all programs related activities associated with the project.
- Conduct outreach and engage diverse partners from agencies, community, government, business, etc. and determine how best to utilize the partnership by making it mutually beneficial for the program and the partners.
- Facilitate meetings and nurture relationships with community leaders/members and agencies, organizations/institutions, and business leaders.
- Develop and maintain a professional, public presence for OCHW initiatives.
- Prepare and submit periodic reports, articles, and supporting documentation, etc.
- Establish and implement strategies for continuous improvement.
- Administer and monitor grants program initiatives, when applicable, to ensure compliance.
- Serve as a professional resource and referral to the community.

Please send all résumés to the Southern Region Administrator, Chad Bridges, at Chad.Bridges@msdh.ms.gov.